

WRAPAROUND CARE

Trusted & Reliable
Wraparound Childcare for
Busy Working Parents!





Welcome to Progressive Kids, where we're passionate about providing high-quality breakfast club, after school club, and holiday club childcare for primary school aged children.

As working parents ourselves, we know how challenging it can be to balance a busy work schedule with ensuring your child is cared for in a safe and nurturing environment.

At Progressive Kids, our focus is on delivering trusted, reliable, and expert childcare that extends your child's school day with enriching and inclusive activities. Our experienced and friendly staff are trained to provide a nurturing and supportive environment that fosters learning, exploration, and fun for all children.

We look forward to making your child smile at Progressive Kids!



Built On Solid Principles

We have a set of company standards that drive our company culture and behaviours, which ensure your children will always be in safe hands.



I value the **SAFETY** and welfare of children above all else through effective behaviour mangement and following correct safeguarding and company procedures.



I take **PRIDE** in the work I do acting with the utmost integrity, trust, honesty and passion. I'm proud to be part of a team and understand how I fit into the company's long term vision.



I CARE for the customer by going above and beyond expectations and becoming irreplaceable as a result



I **PERFORM** my role to inspire, engage, empower and encourage children to lead an active and healthy lifestyle.

The Progressive Kids Way

Every child is unique and we want to celebrate this by providing an enriching, inclusive experience that provides every child with a safe, caring, active and happy environment for them to be themselves.

Our Key Objectives:

1. To build a thriving wraparound service that parents trust and the school is proud to recommend.



At Progressive Sports, we want to provide a fun and enjoyable extension to the school day. From arts and crafts to sports and games, your child will love the variety of activities awaiting them at Progressive Kids!

We believe in an inclusive approach which means we can support the uniqueness of every child through our 4 different zones, which offer a diverse and wide breadth of activities.

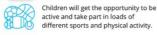
There will be plenty of physical activities for the children to enjoy, as sport is at the cornerstone of our business. You'll find opportunities to try a range of sports, from dodgeball to Nerf Wars, archery to dance – there will be something for everyone to try!



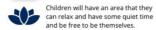
- 2. To use our expertise in physical activity and wellbeing to create a wraparound service that promotes all the benefits of being active and healthy.
- 3. To provide a breadth of activities that are inclusive and ensure children want to keep coming back.
- 4. Provide a service that extends the school day with an educational and enriching activities that means the school is a hub of community activity.
- 5. 5. Create a partnership model with the school to ensure it's WIN-WIN for everyone.











03 DISCOVERY KIDS ZONE







Children can explore their creative side through a range of activities; like art, crafts, role play, music, drama and



Q: How does Progressive Kids wraparound care differ from other providers?

A: At Progressive Kids, we pride ourselves on offering a unique wraparound care experience. Our programme combines the benefits of enriching activities and childcare, providing a balanced and fun environment for your child.

Q: What age group does the wraparound care programme cater to?

A: Our wraparound care program is suitable for primary-aged children, typically from 4 to 11 years old.

Q: What are the hours of the wraparound care programme?

Our wraparound care programme typically operates from 7:30 am to 6:00 pm. However, please check each individual setting for exact times.

Q: Is the wraparound care programme available during school holidays?

A: Yes, our wraparound care programme is available during school holidays. We understand that finding reliable childcare during school breaks can be a challenge, so we're here to provide consistent care throughout the year. Please check the setting your child attends to ensure we're open each school holidays.

Q: How do you ensure the safety of the children in the wraparound care programme?

A: The safety of your child is our top priority. All our team undergo thorough background checks and hold relevant qualifications. We maintain a high staff-to-child ratio to ensure attentive supervision and take necessary precautions to create a safe environment. All our settings are Ofsted registered and adhere to Ofsted standards.

Q: How can I book wraparound care for my child?

A: Booking wraparound care with Progressive Sports is simple and convenient. The easiest way is to book through our website or contact our friendly team to check availability and secure your child's place. We recommend booking in advance to guarantee a spot.

Q: What are the costs associated with the wraparound care?

A: Our wraparound care programme offers flexible pricing options to suit different needs. You can either book ad-hoc bookings, as and when you need the childcare (subject to availability). Or you can opt for a rolling contract that's ideal for those parents who have a set childcare requirement every week. Please get in touch for further information if you need any help.



Q: Can I use childcare vouchers or tax-free childcare to pay for wraparound care?

A: Yes, we accept childcare vouchers and are registered with the necessary providers. For payments via the Tax-Free Childcare scheme, search for us using "Progressive Sports at Picknalls"

Q: Do you offer a sibling discount?

A: Yes, we're happy to offer a 10% discount if you have more than one child. This will be calculated automatically when you check out.

Q: Do you offer food as part of the wraparound care programme?

A: Yes, we offer food as part of our wraparound care. Our team understands the importance of providing nutritious meals and snacks for your child. We offer options for breakfast and after-school snacks to keep your child energised. Our menu includes a variety of healthy choices to cater to different dietary needs and preferences. We also accommodate any special dietary requirements or allergies that your child may have. Snacks will change throughout the week and will include crumpets, toast, pancakes or similar savoury items. Light snacks will include a selection of fruit and yoghurts. Breakfast is a range of cereal, fruit and toast.

equipment/clothing for any of the sports activities you offer?

A: No, the children will not need any specific equipment/clothing for any of the sports activities, unless they are stated on the booking page for the activity.

Q: What happens if I need to cancel my booking?

A: Our policy is to issue credit onto your account rather than issuing cash refunds for cancellations. So, if you simply let us know, we'll hold the credit on your account and you can transfer it to another day. The credit is valid for a period of 6 months from the date of issue.

Q: Can I make a last minute booking if my childcare needs change?

Yes, you can book upto 1 hour before the session starts. Once you have made your booking via our online system, the registers are automatically updated and your child is able to attend the session.

Q: Why do I still have a balance outstanding on my account when I have made a payment?

Payments via credit and debit card are linked to the system and will immediately update to your account. Payments via childcare vouchers and Tax-Free Childcare accounts are not linked into the booking system so may take up to 10 working days to show on your account balance.



✓ OFSTED COMPLIANT:

All our venues are Ofsted registered and are fully compliant with all Ofsted standards and quidance.

✓ BOOKING IS EASY:

Whether paying with childcare vouchers or card, our dedicated booking system is available 24/7 allowing you to book ad-hoc days or regular bookings with ease.

✓ SAFETY FIRST:

We prioritise your child's safety, implementing robust safeguarding measures and ensuring appropriate supervision at all times.

✓ BREADTH AND DEPTH OF ACTIVITIES:

From football and basketball to arts and craft and drama, we offer a wide range of activities that are guaranteed to be a fun extension to the school day.

✓ SOCIAL INTERACTION AND FUN:

We create a supportive and inclusive environment that encourages teamwork, friendship building, and a love for being active through fun and engaging activities.

✓ CONVENIENT SERVICE:

Our wraparound care services align with school hours, offering extended morning and after-school hours for working parents. Flexible scheduling options provide convenience and ease of booking.

✓ HERE TO HELP:

Our back office team are always on-hand to answer any of your queries and to ensure yours and your child's needs are fully taken care of.



How to Book

Booking your child's place in our wraparound care is quick and easy:

- 1. Visit our website at www.progressivesports.co.uk and navigate to the "Wraparound Care" section.
- 2. Choose your preferred location and select the days and times that suit your needs.
- 3. Fill in the necessary registration information, including emergency contact details.
- 4. Complete the payment process securely through our online booking system and select whether its an ad-hoc booking or contract booking.
- 5. Receive a confirmation email with all the details.

Payment Options

When paying for your child's fees you have a number of options on how to pay. We accept the following methods of payment:

- Card Payments or Bacs
- Government Tax Free Childcare Scheme
- Childcare Vouchers

When paying via Government Tax Free Scheme please search for 'Progressive Sports @ Picknalls'

If you wish to make payment via Childcare Vouchers, please use the codes below.

Voucher Provider	Account Details
Computer Voucher Services	Search for Progressive Sports, under postcode M34- 3QS
Edenred Childcare Vouchers	P20959241
CARE-4	Search for Progressive Sports, under postcode M343QS
Fideliti	Search for Progressive Sports, under postcode M343QS
Kiddivouchers	Search for Progressive Sports, under postcode progressivesports
Sodexo	838496
My Family	don't need to register with them. Is the parents whom needs to register with them and then provide them with our information
Busy Bees Benefits	935632

Cancellations and Credit

Our policy is to issue credit onto your account rather than issuing cash refunds for cancellations. So, if you simply let us know we'll hold the credit on your account and you can transfer it to another day. The credit is valid for a period of 6 months from the date of issue.

Increase in Fees

Our fees are reviewed annually and may be subject to an increase at the beginning of the school year. Fees will remain unchanged for the remainder of the current school year and until the next annual review.

Join Progressive Sports Wraparound Care Now!

Enriching Your Child's Day with Fun, Sports, and Friends

For more information please call 01614783511 or email us using office@progressive-sports.co.uk

www.progressive-sports.co.uk/southmanchester